

TRAINING OBJECTIVES

To build awareness and develop competence among personnel in the effective use of basic quality improvement tools and techniques. The training aims to equip participants with practical methods for identifying, analyzing, and resolving problems in processes and operations. It provides essential knowledge on data-driven decision-making, root cause analysis, and process variation control, enabling individuals and teams to systematically improve quality, efficiency, and performance.

COURSE CONTENT

- Introduction to Quality Improvement and Problem-Solving Concepts
- Understanding Process Variation and the Use of Data
- Fundamental Tools for Quality Analysis and Control
- Root Cause Analysis and Corrective Action
 Techniques
- Practical Exercises and Case Studies
- Sustaining Improvement and Building a Continuous Improvement Mindset

CERTIFICATE

"A Complementary Certificate Will be Provided upon submission of google review"

LEARNING OUTCOME

- Understand the purpose and benefits of using basic quality tools in problem-solving.
- Collect and analyze process data to identify trends, variations, and improvement opportunities.
- Apply appropriate tools and techniques to identify root causes and develop effective solutions.
- Implement data-based corrective and preventive actions to improve process performance.
- Promote a culture of continuous improvement through structured and evidence-based decision-making